



San Juan, Puerto Rico

June 10, 2016

To Whom It May Concern:

Colomer y Suárez, a leading company in the product distribution industry on Puerto Rico, recognizes **London Consulting Group's Human Development** area for their excellent collaboration as responsible party for the **Change Management and Leadership Skills Programs** for the participating personnel in our Process Improvement Project (**Project R.E.M.A.**).

This program helped to reinforce the abilities of our personnel, specifically in terms of **Methodology, Mindset and Leadership**. Some of the most relevant activities carried out were:

▼ **Leadership Skills Seminar:**

- *This seminar consisted of 3 workshops and 1 Team Building Event which gave us the tools and techniques required to execute our tasks as commercial team of 58 participants on a more methodic and strategic way, helping us to achieve the goals regarding R.E.M.A. Project.*

▼ **Strategic Coaching**

- *During these one-on-one meetings, all 13 key participants received support and guidance so that the knowledge acquired during the seminar's sessions could be applied effectively in their work areas.*

▼ **Communication Program**

- *With this initiative we were able to constantly keep the company's personnel informed and involved while promoting the appropriate values and behaviors for the project's development. Also, with the implementation of a "Team Commitment" we established the values, behaviors and attitudes that we want for our organizational culture.*

Without a doubt, this program was very important for our organization. A better disposition to change and the new acquired skills, have become key elements for our staff's development. Therefore, we reiterate our recommendation for **London Consulting Group's Human Development Area** for their professionalism, commitment and efficiency to execute a program of this nature.

Alfredo Suárez, Jr.
President
Colomer y Suárez